

Bentley Extended Warranty

Insurance Product Information Document

Company: Bentley Warranty Administration Services

Product: Extended Warranty

This insurance is provided by Bentley Warranty Administration Services, a trading style of Car Care Plan Limited on behalf of Bentley Motors Ltd. Car Care Plan Limited is a company registered in the UK and is authorised and regulated by the Financial Conduct Authority. Financial Services Register number: 309268.

This document contains some important facts about Bentley Extended Warranty. It is to be regarded as only a summary of cover to help assist you in making an informed purchase decision. Full terms and conditions of the policy are provided in your policy document. Please take time to read this policy document to make sure you understand the cover it provides.

What is this type of insurance?

The Bentley Extended Warranty is a Mechanical Breakdown Insurance which is designed to protect you against the unexpected cost of repairs should your car develop a problem.

This insurance is underwritten by Motors Insurance Company Limited, which is registered in the UK. Motors Insurance Company Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. Financial Services Register number: 202875.



What is insured?

- ✓ Your car providing that it is:
 - A Bentayga, Continental, Flying Spur or Mulsanne model which at the time of warranty purchase is a maximum of ten years old.
- ✓ All factory fitted mechanical and electrical components with the exception of any components listed in the General Exclusions section of the policy document.
- ✓ Additional consequential damage cover is provided for components that have failed due to a covered component failing.
- ✓ The amount you may claim throughout the whole period of the warranty is limited to the value of the car at the time of warranty application.



What is not insured?

- ✗ Any components listed in the General Exclusions section of the policy document.
- ✗ Repairs, replacements or alterations not authorised by Bentley Warranty Administration Services.
- ✗ Wear and tear - The gradual reduction in operating performance of the car commensurate with its age and mileage.
- ✗ Parts which have not actually failed but which are replaced or reported during routine servicing.
- ✗ Parts which have been modified when compared with the manufacturer's original specification for the car.
- ✗ Damage caused by incorrect or contaminated fuel, coolant or lubricant.
- ✗ Any loss to a non-covered component other than under the terms of consequential failure.
- ✗ Vehicles modified from the manufacturer's original specification with the exception of genuine retrofit accessories fitted by an authorised Bentley Retailer or Workshop.
- ✗ Damage as a result of water ingress e.g. as a result of damaged or ineffective door, window or roof seals, through doors or sunroofs left open.
- ✗ Failure caused by pulling a trailer or another vehicle.
- ✗ Failure caused by fire, flood, collision, theft, freezing, vandalism, riot, explosion, lightning, earthquake, windstorm, hail, animal or water.
- ✗ Any misdiagnosis or unsupported diagnosis costs.



Are there any restrictions on cover?

This warranty does not cover:

- ! Any car used for hire or reward, or used in any kind of competition, track day/event, rally or racing irrespective of whether or not such use is timed or involves high speed. However, cars used for wedding, hotel courtesy or similar services are not excluded, provided the car covers no more than 5,000 miles/8,000 kms per annum.
- ! Mechanical or electrical failure caused by fault which a qualified engineer appointed by Bentley Warranty Administration Services thinks could have reasonably existed before this warranty began. Any such pre-existing fault(s) must be rectified before this warranty can come into effect.
- ! Any car owned or operated by a motor trader or by any of its' subsidiary or associated companies or by the proprietor thereof or any relative of the proprietor or any employee of such motor trader, or of any of its subsidiary or associated companies.



Where am I covered?

- ✓ Cover under this warranty may only be granted to individuals residing or corporate bodies located in the country or applicable territorial limits where the warranty was registered. For warranties registered within the EEC or Monaco, the territorial limits of this warranty are also extended to cover the car whilst outside the country of registration so long as the car remains within the EEC (member states only).



What are my obligations?

- You must provide full and accurate information to all questions asked. Your answers must be true to the best of your knowledge and belief. Your answers will form part of the statement of facts on which your policy will be based. If you become aware that information you have given us is inaccurate or has changed, you must inform us as soon as possible. Failure to do this may invalidate your policy and claims may not be paid.
- Failure to have the car serviced according to the manufacturer's specification may cause a claim to be rejected.
- **If you need to make a claim:** We recommend you take your car to a Bentley Retailer or Authorised Repairer, preferably the Retailer from whom you purchased the car and provide them with the warranty number (found on the Warranty Confirmation which is part of the fulfilment pack), your car registration number and the date and mileage that the component failed. **IMPORTANT** – No repair work should be started before the administrator has approved it.



When and how do I pay?

You can pay your premium as a one-off payment prior to the start of cover or in monthly instalments.



When does the cover start and end?

Your cover will take effect and end on the dates stated in your Warranty Confirmation Letter.



How do I cancel the contract?

To cancel your policy, please contact the administrator on 0344 573 8048. Cancellations made within the first 30 days of purchase receive a full refund, thereafter a pro-rata refund can be obtained subject to an administration fee.

Please note you will not receive a refund where you have already made a successful claim on the policy.